

**INSTRUCTIONS:**

1. Please complete the decontamination declaration on the bottom of the page
  2. Fill in both sections bellow. Place the white slip into the bag and keep the yellow for your reference
  3. Please autoclave each handpiece
  4. Place the handpiece into the bag, seal with the sealing strip, making sure it is firmly sealed and post to us
- Please note: EXPRESS POST, REPLY PAID MAIL or COURIER SERVICES DO NOT INCLUDE INSURANCE.  
PLEASE ARRANGE INSURANCE IF REQUIRED.

for Handpiece Hotline: Locked Bag 5045, Australia Post Business Centre 10 Ralph Street, Alexandria NSW 2015  
1800 30 80 30 | [service@handpiecehotline.com.au](mailto:service@handpiecehotline.com.au) | [www.handpiecehotline.net.au](http://www.handpiecehotline.net.au)

<b>PLEASE PRINT CLEARLY</b>	<b>CUSTOMER ACCOUNT NO.</b>
Doctor's Name .....	
Practice Name (printed) .....	
Address .....	
City .....	Postcode .....
Phone No. ....	
Mobile No. ....	Fax No. ....
E-mail .....	Purchase Order No. ....

Make: .....	Model: .....	Serial: .....
Fault: .....		
Make: .....	Model: .....	Serial: .....
Fault: .....		
Make: .....	Model: .....	Serial: .....
Fault: .....		

- |   |   |
|---|---|
| <input type="checkbox"/> Please Repair                          | <input type="checkbox"/> Warranty Claim. Invoice No. .... |
| <input type="checkbox"/> Please Repair if under \$300 excl. GST | <input type="checkbox"/> Offer Code (Promotion) .....     |
| <input type="checkbox"/> Please Quote                           | <input type="checkbox"/> Other .....                      |

If you wish us to quote / repair your instrument with original parts please tick this box

<b>INFORMATION:</b> <ul style="list-style-type: none"> <li>Vast stocks of spare parts enable us to repair your handpieces in most cases on the day of arrival or acceptance of quotation</li> <li>All quotations are free of charge with no obligation*</li> <li>The Handpiece Hotline system offers you a choice of repair using original or value for money Henry Schein manufactured parts</li> <li>Please find our general terms and conditions on our website <a href="http://www.handpiecehotline.net.au">www.handpiecehotline.net.au</a></li> </ul> <p><small>* Some handpieces may attract a small assembly charge for unaccepted quotations. This does not affect your statutory rights</small></p>
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**DECONTAMINATION DECLARATION:** I, .....

certify that all items contained within this package have been sterilised by autoclaving.

Signed by Doctor ..... Date: .....